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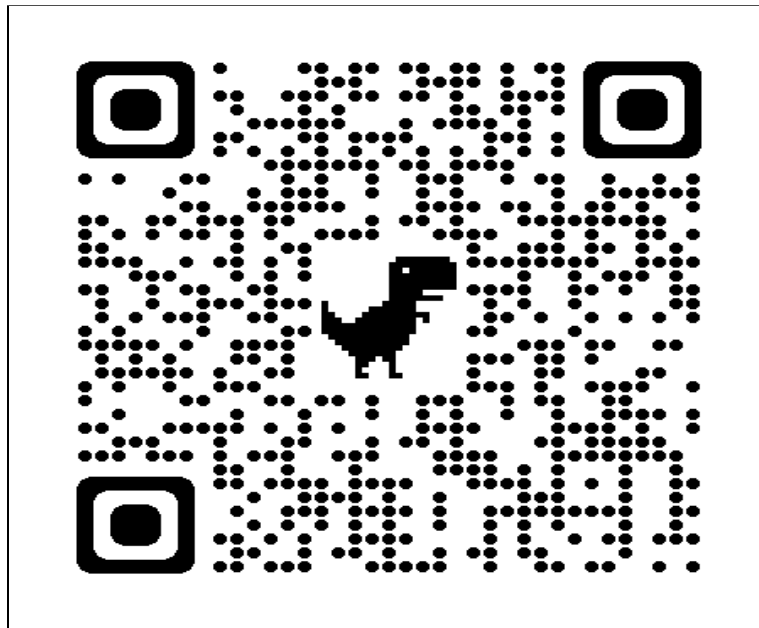
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## Introduction

**भारत shop** provides a platform to its customers to get a FREE eCommerce ready website within seconds. In just 3 simple steps one can register and start selling online. Seller can access Bharat shop web app on below mentioned url -

<https://web.bharat.shop/>

Scan QR Code



Steps:

- Register using your mobile number.
- Add your business details.
- Add Products.

And start selling online instantly.

Step 1: Enter your 10 digit mobile number to register.

Step 2: Enter the OTP sent on the registered mobile number.

Step 3: Enter your Store name.

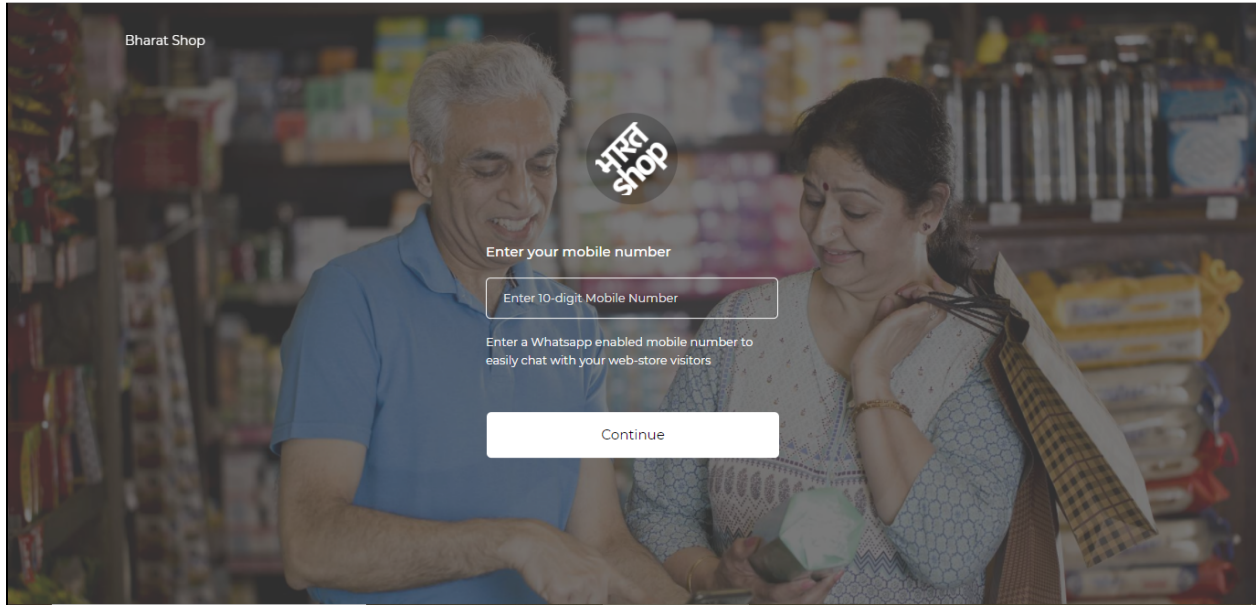
Step 4: Select the category of your store from the mentioned category in the dropdown, e.g it could be Grocery, Electronic store or Restaurant etc. and your store (eg Easyday Vasundhara) will be ready to use and you will be redirected to the home page.



# Setting up your store

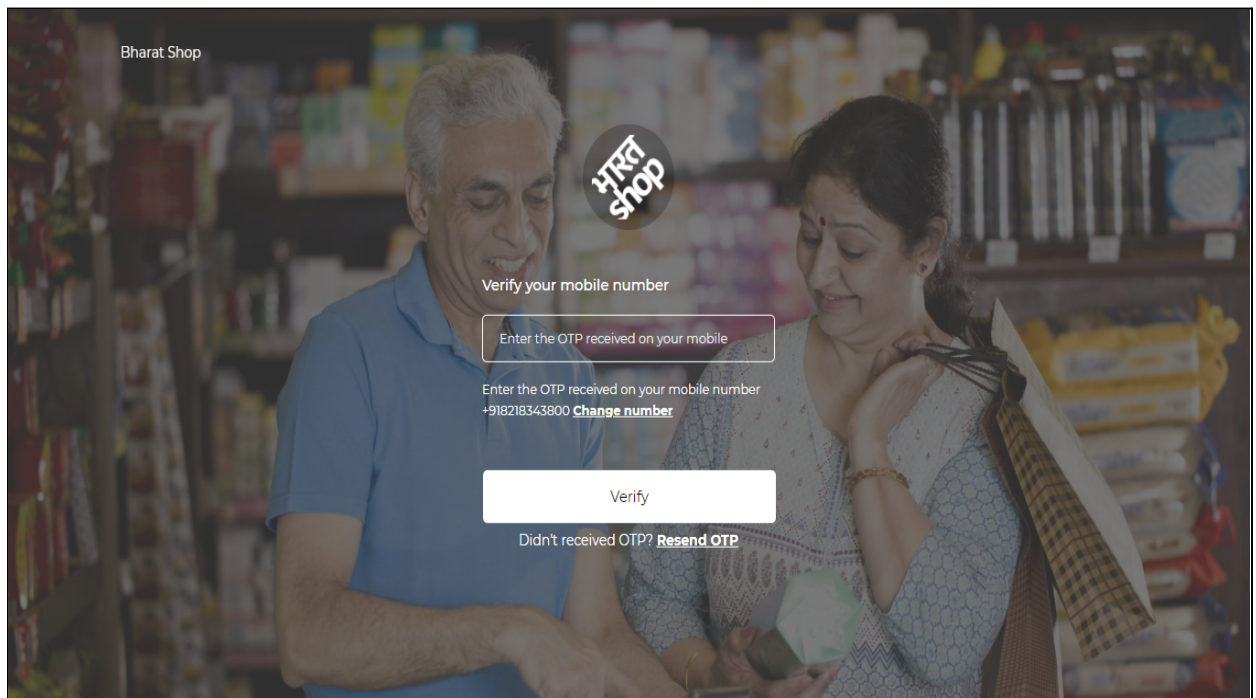
## Registration

Enter the mobile number.



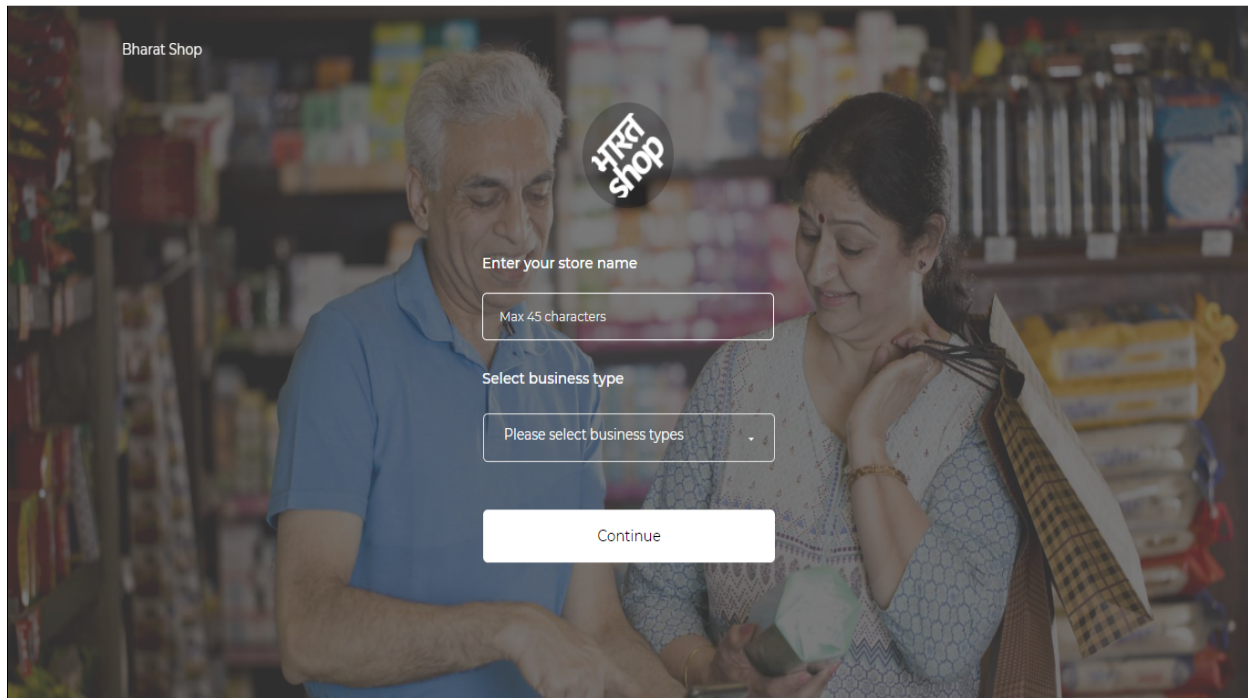
## OTP verification

Change Number: Number entered can also be changed if entered wrong. Resend OTP: OTP can be requested to send again if not received the first time.



## Add your store/business details

Store name will be used to create a domain for the online store. Sellers can select business types too.



Bharat Shop

Enter your store name

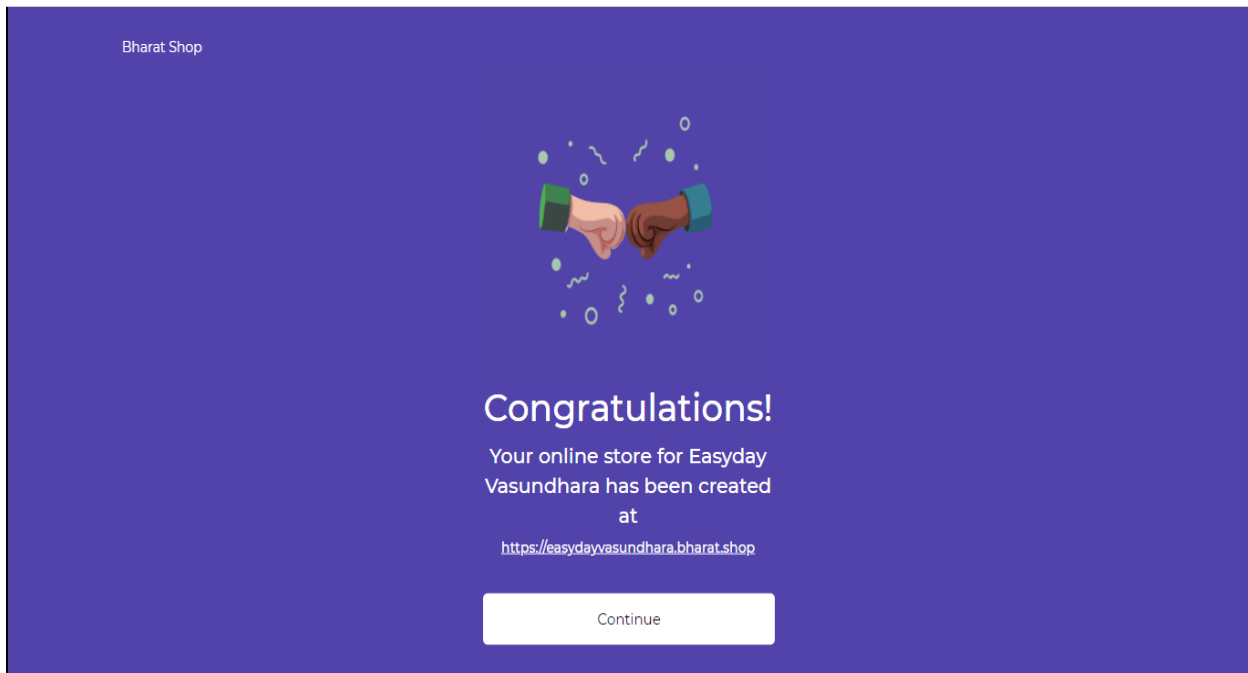
Max 45 characters

Select business type

Please select business types

Continue

## Online store created



Bharat Shop

Congratulations!

Your online store for Easyday Vasundhara has been created at

<https://easydayvasundhara.bharat.shop>

Continue

Sellers can click on the Continue button to access Homepage.

## Home page

**EASYDAY VASUNDHARA** →

**Home** | Visitors

Welcome to Easyday Vasundhara's dashboard

Last 7 days

4 Store Views	1 Orders Received	₹ 600.00 Total Sales
------------------	----------------------	-------------------------

Last 7 days

**Want more orders?**

Your customers can visit your online store and place the orders from this link  
Share the following store link with your customers

Total Sales

**₹ 600.00**

₹ 600.00 Today

On your **Homepage** you can view **Store Views**( number of people visited your store online), **Order Received** (Total number of order received), **Total Sales**(In INR) and data can be of 7 day,15 day,1month, 6month and all time based on selection.

Other sections mentioned in the Homepage are **Shortcuts**, **Bestsellers**(consist of most selling products), **Inventory alerts** (list of products which are out of stock and available count is less than or equal to 2) and **In Stock/Out Of Stock** count.. Also you can send your store link to your customers through social media platforms like **WhatsApp, Facebook and Twitter** as shown in the screenshot below.

Notifications will be shown for pending orders.

The screenshot displays the Bharat Shop dashboard for the user 'EASYDAY VASUNDHARA'. The interface includes a left-hand navigation menu with options: Home, Orders (indicated by a red notification badge), Products, Online Payments, My Customers, and Settings. The main dashboard area is divided into several sections:

- Want more orders?**: A section encouraging users to share their store link (<https://easydayvasundhara.bharat.shop>) with customers. It includes social media share buttons for Facebook, Twitter, and WhatsApp.
- Total Sales**: A card showing a total sales amount of ₹ 2,598.00, with a sub-total for '₹ 2,598.00 Today'.
- Store Views**: A card showing 7 store views for '7 Today'.
- All Orders**: A card showing 4 orders for '4 Today'.
- Shortcuts**: A section titled 'all action shortcuts here' with options to 'Add a product' and 'Bulk add products'.
- Bestsellers**: A section titled 'Most selling products' featuring product images such as 'Jim' and 'Kulcha'.

At the bottom left, a notification bar displays three alerts:

- You have 1 new order(s) pending acceptance
- You have 1 order(s) yet to be dispatched
- You have 1 order(s) out for delivery

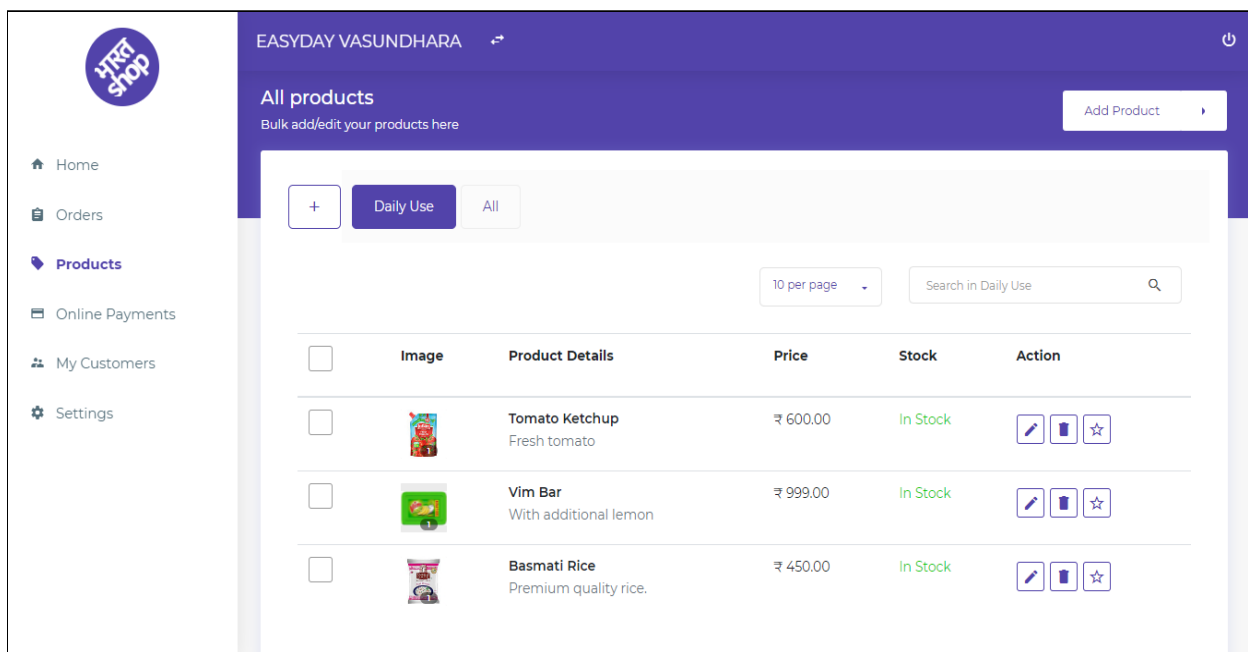














Sections mentioned on the left menu of home page can be customized as per your store category:

- [Products](#)
- [Online Payments](#)
- [Orders](#)
- [My Customers](#)
- [Settings](#)
- [Marketing](#)

## Adding up your first product

In this section you can Add/Edit all your products like mentioned in the Screenshot below, Product details, Price, Stock of each product mentioned in the list can be seen.



<input type="checkbox"/>	Image	Product Details	Price	Stock	Action
<input type="checkbox"/>		<b>Tomato Ketchup</b> Fresh tomato	₹ 600.00	In Stock	  
<input type="checkbox"/>		<b>Vim Bar</b> With additional lemon	₹ 999.00	In Stock	  
<input type="checkbox"/>		<b>Basmati Rice</b> Premium quality rice.	₹ 450.00	In Stock	  

### Add single product

Seller can select Add Product -> Single Product to add a single product.


**Product images** can be easily uploaded by just **dropping images** to the drop section mentioned in the screenshot or by clicking to **upload product images**.

Also Product name, category, MRP, Selling Price, Quantity, Unit and Product Description can be displayed.

EASYDAY VASUNDHARA ↔ ⏻

← All products

**Upload single product images**  
Product images upto 10



Drop images here or click to upload.

**Product Information**  
Fill all required fields

Product Name \*

Product Category \*

MRP \* Selling Price

₹ MRP  ₹ Selling Price

**Price: ₹ 0**

Quantity \* Unit \*

1  piece

Product Description

Also, You can add variants of products like **Sizes and Colours** and can select if it's **In Stock** or **Out of Stock** or **Based on inventory** (change product stock manually) as shown in the screenshot.

Does your product come in multiple sizes or colors?

+ Add Sizes

+ Add Colours

In Stock
  Out of Stock
  Based on Inventory

Available Inventory\* ⓘ

1

Add Product

## Add Products - Choose from our list

**Select Category** - From the below mentioned categories seller can select desired category.

EASYDAY VASUNDHARA ↔

← All products

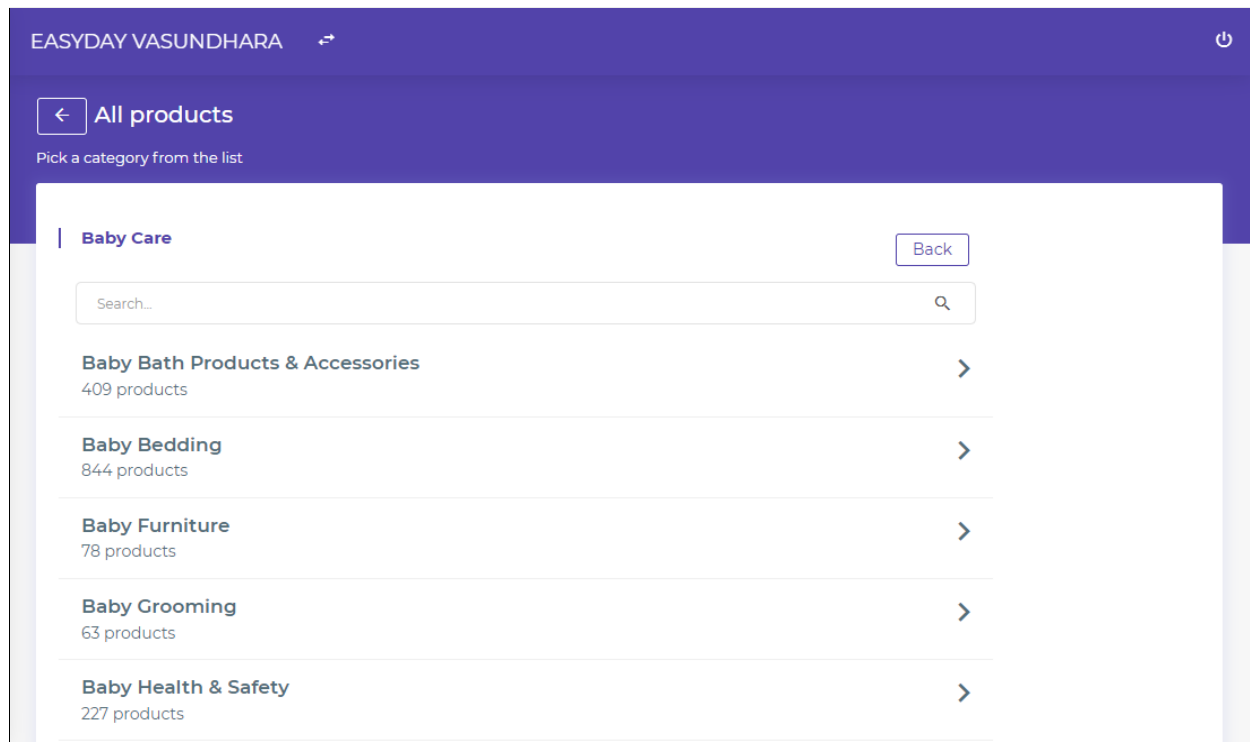
Pick a category from the list

**Select Category**

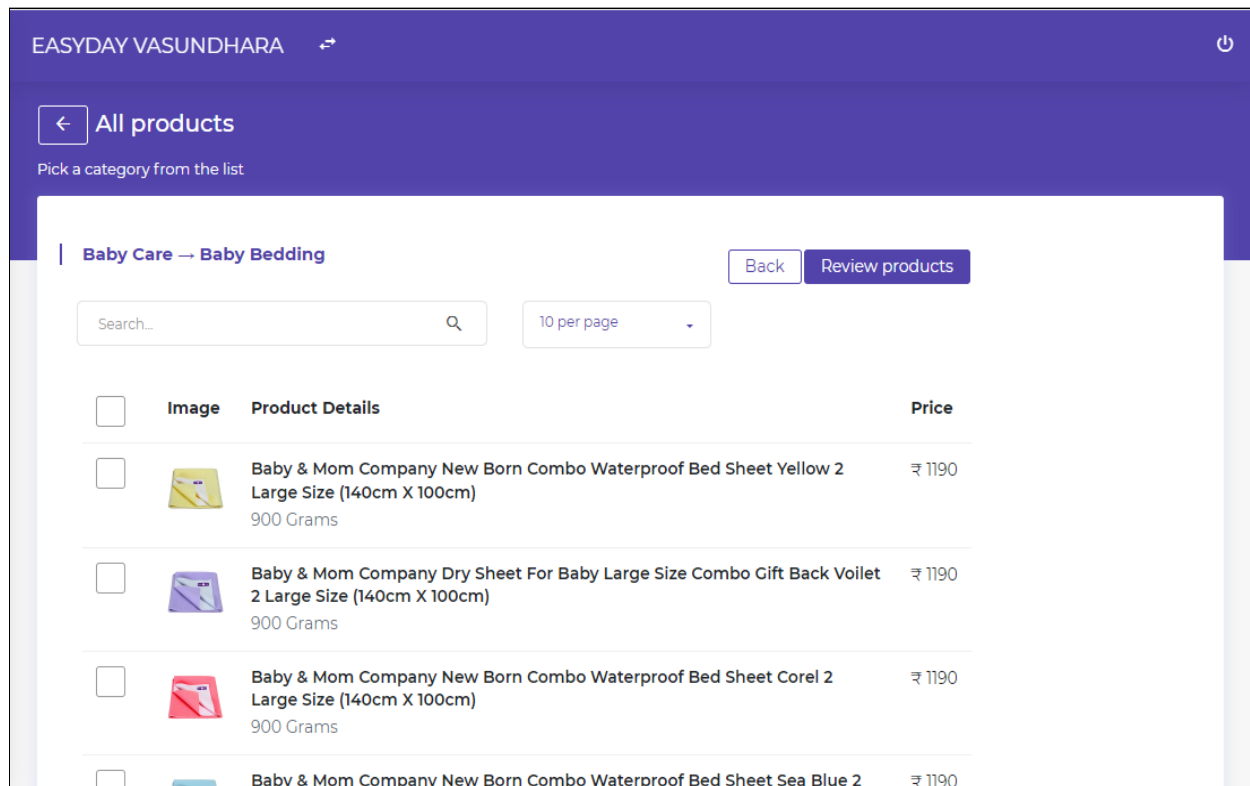
Search...

- Baby Care** 3683 products >
- Beverages** 13111 products >
- Books & Media** 807 products >
- Cleaning and Hygiene Products** 4344 products >
- Electronics** 8637 products >

Select sub category - Then subcategory can be selected.

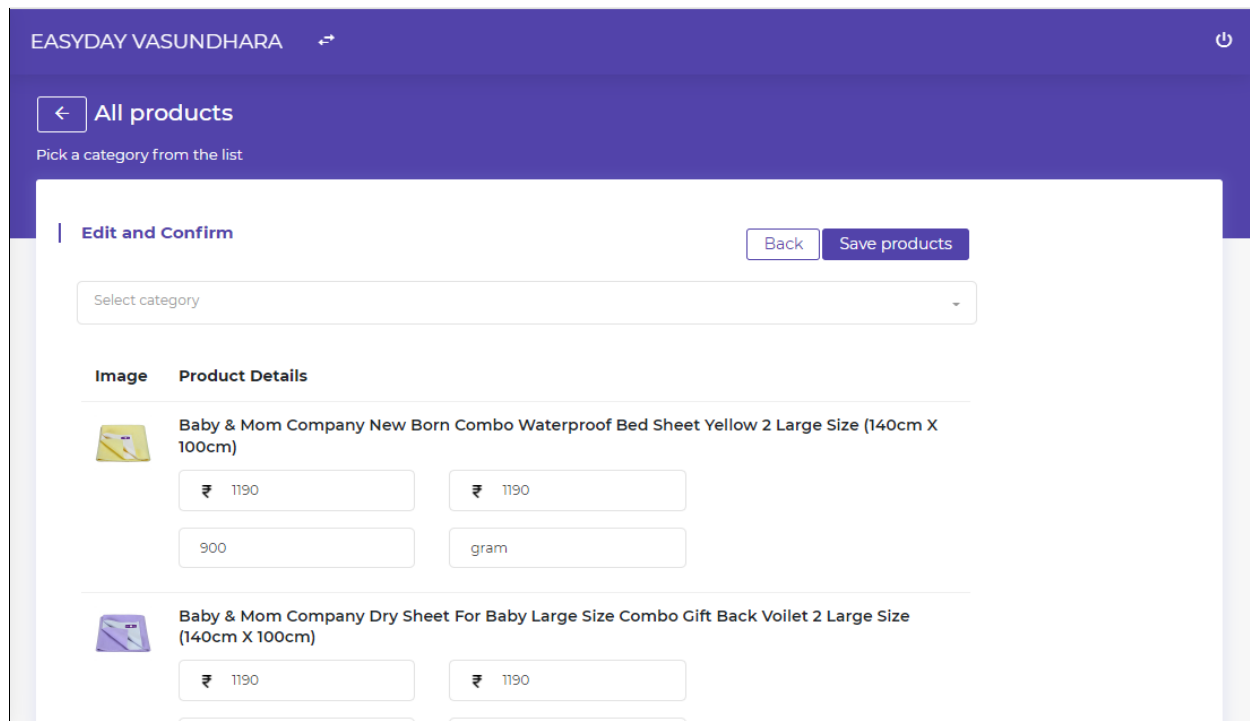


Select your products



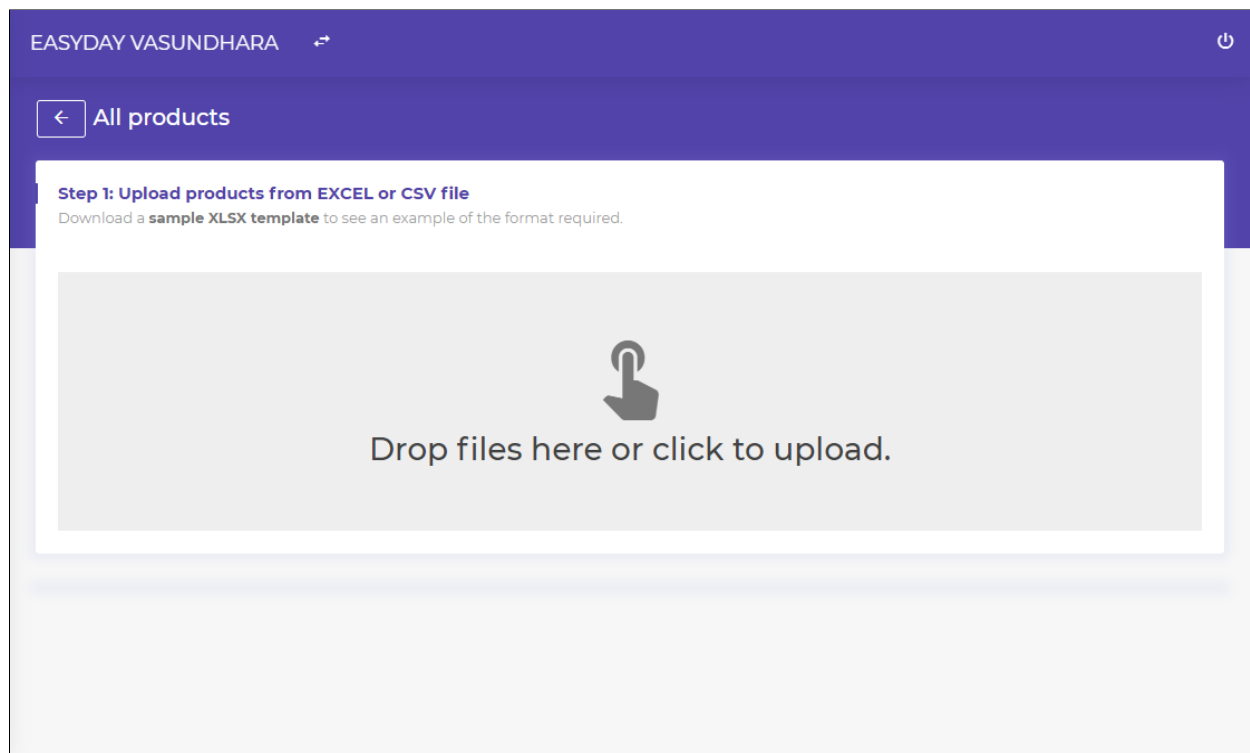


Then the products list can be reviewed and items can be saved to the product list.



### Product Bulk Upload

Seller can download sample xlsx file by clicking on **sample XLSX template** link. After making changes to the file he can upload files to add the products.



## Products review

**Skip for now**-If the seller doesn't want to add product images now then he can click the Skip for now button.

**Done:** Once the seller adds product images and clicks on the **Done** button then all the products with images will be uploaded.

3 Products uploaded and saved successfully. You can now add the product images as per requirement.. ✕

← All products

**Step 1: Upload products from EXCEL or CSV file**  
 Download a [sample XLSX template](#) to see an example of the format required.

**Step 1** Products have been added successfully

**Step 2: Upload Images**  
 You can add the product images by clicking on camera icon Skip for now

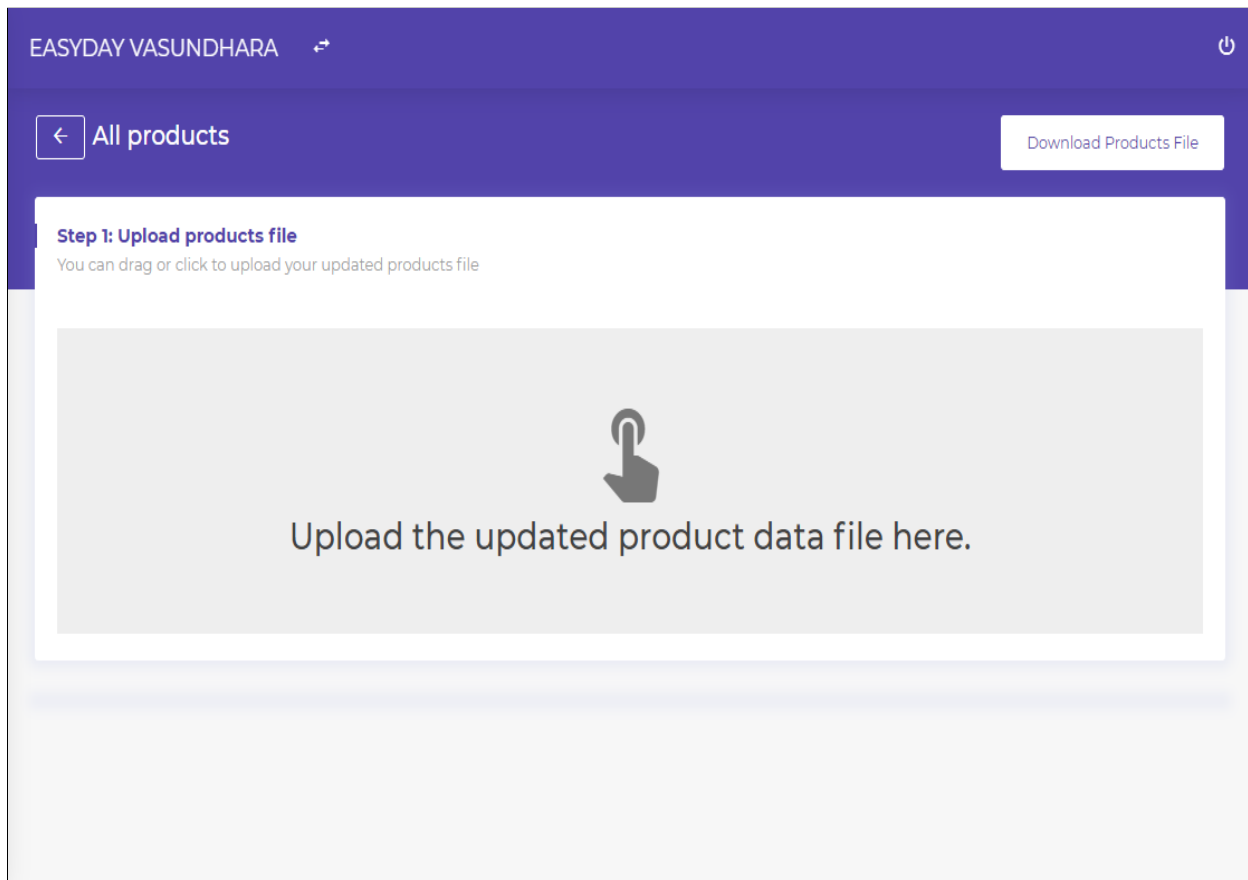
Images (upto 10)	Product Details	Price
	<b>Basmati Rice</b> Daily Use  M L Premium quality rice.	₹ 450 - <del>₹500</del> per 1 piece
	<b>Vim Bar</b> Daily Use  S M L With additional lemon	₹ 999

	<b>Vim Bar</b> Daily Use  S M L With additional lemon	₹ 999 per 1 piece
	<b>Tomato Ketchup</b> Daily Use  XS S Fresh tomato	₹ 600 - <del>₹650</del> per 1 piece

Done

## Edit bulk products

Seller can Download Product File by clicking on Download Products File button and after making the desired changes he can upload the file.



**Review Products:** Seller can review the changes.

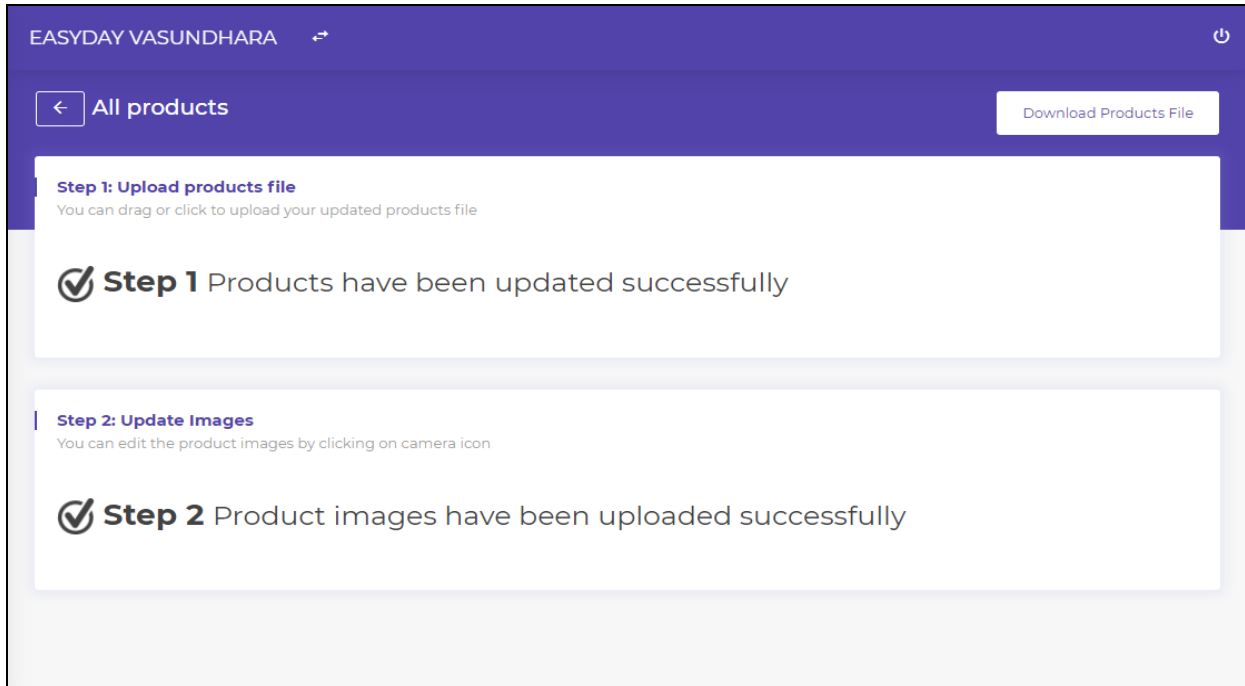
EASYDAY VASUNDHARA
⏻

	<p><b>Vim Bar</b> Daily Use  <span style="display: inline-block; width: 10px; height: 10px; background-color: black; margin-right: 5px;"></span> <span style="display: inline-block; width: 10px; height: 10px; background-color: orange; margin-right: 5px;"></span>            S M L            With additional lemon</p>	<p>₹ 999 per 1 piece</p>
	<p><b>Basmati Rice</b> Daily Use  <span style="display: inline-block; width: 10px; height: 10px; background-color: red; margin-right: 5px;"></span>            M L            Premium quality rice.</p>	<p>₹ 450 · <del>₹ 500</del> per 1 piece</p>
	<p><b>Baby &amp; Mom Company Dry Sheet For Baby Large Size Combo Gift Back Voilet 2 Large Size (140cm X 100cm)</b> Daily Use Bed Protector waterprf Dry Sheet</p>	<p>₹ 1190 per 900 gram</p>
	<p><b>Baby &amp; Mom Company New Born Combo Waterproof Bed Sheet Yellow 2 Large Size (140cm X 100cm)</b> Daily Use Bed Protector waterprf Dry Sheet</p>	<p>₹ 1190 per 900 gram</p>
	<p><b>Tomato Ketchup</b> Daily Use  <span style="display: inline-block; width: 10px; height: 10px; background-color: blue; margin-right: 5px;"></span>            XS S            Fresh tomato</p>	<p>₹ 600 · <del>₹ 650</del> per 1 piece</p>

	<p><b>Vim Bar</b> Daily Use  <span style="display: inline-block; width: 10px; height: 10px; background-color: black; margin-right: 5px;"></span> <span style="display: inline-block; width: 10px; height: 10px; background-color: orange; margin-right: 5px;"></span>            S M L            With additional lemon</p>	<p>₹ 999 per 1 piece</p>
	<p><b>Basmati Rice</b> Daily Use  <span style="display: inline-block; width: 10px; height: 10px; background-color: red; margin-right: 5px;"></span>            M L            Premium quality rice.</p>	<p>₹ 450 · <del>₹ 500</del> per 1 piece</p>

Done

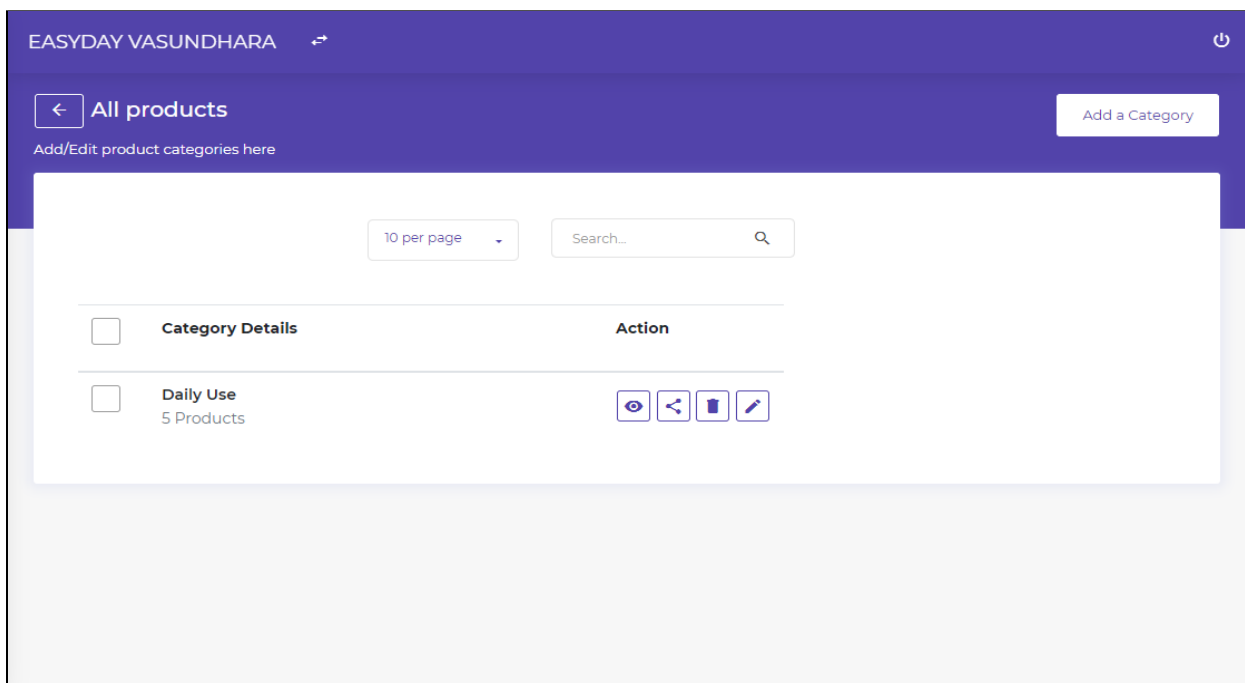




## Manage categories

As described in the below screenshot seller can:

- View - View the list of products in the category.
- Share - Share product list of selected category.
- Delete - Delete the category.
- Edit - Edit the product category.



## Add category

Seller can add a new category from here.

The screenshot shows the 'Add Category' modal in the EASYDAY VASUNDHARA admin interface. The modal is a white box with a red close button in the top right corner. It contains a 'Category Name' input field with a red asterisk indicating it is required, and a 'Save Category' button below it. The background is a blurred view of the 'All products' page, which includes a search bar, a table with columns 'Category Details' and 'Action', and a category entry for 'Daily Use' with 8 products. The 'Daily Use' entry has icons for view, share, delete, and edit.

## Processing your orders

In this section you can process orders that are received on your portal. You can view all the **New orders** received, then number of orders **Accepted** can be seen, next is the section of orders **Dispatched and Delivered** to the customers. And in the **All section**, every order placed, accepted, delivered and dispatched can be seen all together.

The screenshot shows the 'All orders' dashboard for 'EASYDAY VASUNDHARA'. The page title is 'All orders' with the subtitle 'Process your orders here'. There is a filter for 'All time'. Below this are tabs for 'New', 'Accepted', 'Dispatched', 'Delivered', and 'All'. A dropdown menu shows '10 per page' and a search bar contains 'Search in new orders'. A table header is visible with columns: Image, Order Details, Item(s), Order Total, and Action. The table content shows 'You have no new orders'.

### New Tab

Any new order received can be seen here.

The screenshot shows the 'All orders' dashboard for 'EASYDAY VASUNDHARA'. The page title is 'All orders' with the subtitle 'Process your orders here'. There is a filter for 'All time'. Below this are tabs for 'New', 'Accepted', 'Dispatched', 'Delivered', and 'All'. A dropdown menu shows '10 per page' and a search bar contains 'Search in new orders'. A table header is visible with columns: Image, Order Details, Item(s), Order Total, and Action. The table content shows one pending order:

Image	Order Details	Item(s)	Order Total	Action
<input type="checkbox"/>	<p><b>Pending</b></p> <p>Vikas Kumar Upadhyay <b>Cash on delivery</b></p> <p>SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Chaziabad - 201012</p>	1 Item(s)	₹ 600	<input type="button" value="Accept"/> <input type="button" value="Reject"/> <input type="button" value="View"/>

Please see below to take further actions on this order.

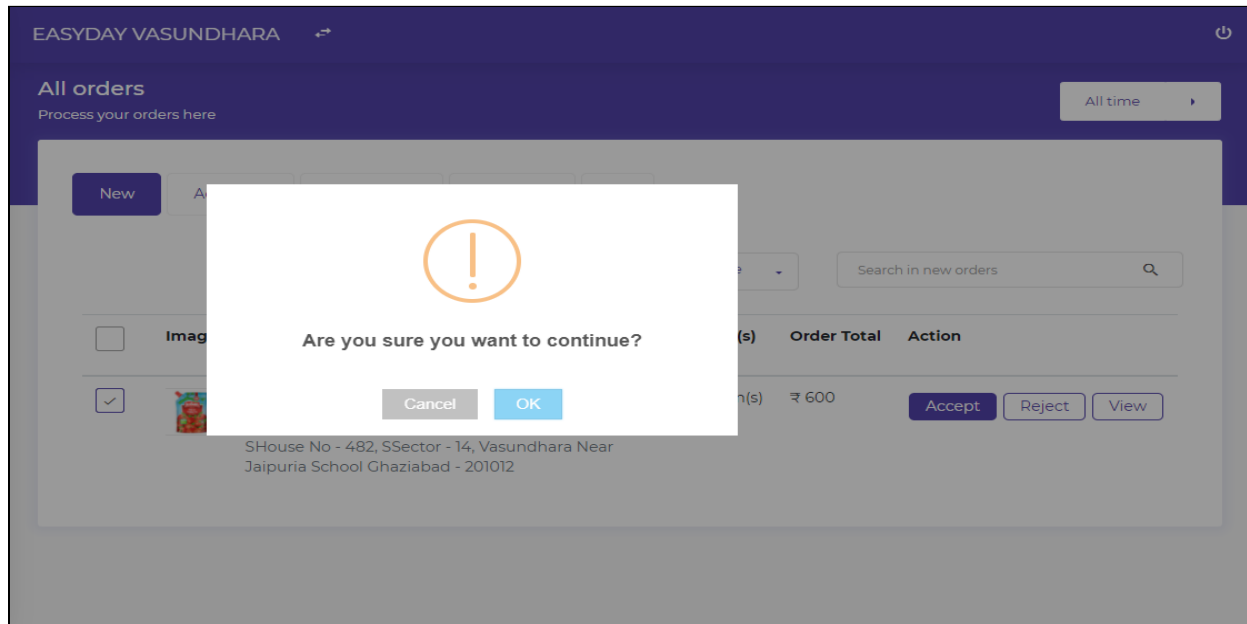
**Accept** - When a Seller clicks on the Accept button he needs to select expected delivery time. Once the order is Accepted then it will be moved to the Accepted tab. Choosing a Delivery time is mandatory.

The screenshot shows the 'All orders' page for 'EASYDAY VASUNDHARA'. A modal dialog titled 'Choose Delivery Time' is open, displaying several time options: 30-60 minutes, 1-4 hours, 4-24 hours, 1-3 days, 3-5 days, 5-10 days, and 10+ days. An 'Accept' button is at the bottom of the modal. In the background, a table lists one 'Pending' order for 'Vikas Kumar Upadhyay' with a total of ₹ 600. The order is marked as 'Cash on delivery' and includes the address: 'SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012'. The 'Action' column for this order contains 'Accept', 'Reject', and 'View' buttons.

The screenshot shows the 'All orders' page after the order has been accepted. A modal dialog titled 'Order Accepted' is open, with the message: 'The order has been accepted and notified to the customer. The order has been moved to accepted tab.' and an 'Ok' button. In the background, the 'Accepted' tab is selected, and the order for 'Vikas Kumar Upadhyay' is now listed in the 'Accepted' tab. The 'Action' column for this order now contains 'Dispatch', 'Cancel', and 'View' buttons. The address and other details remain the same as in the previous screenshot.



**Reject order** - Similarly Seller can Reject the order if customer doesn't want it anymore or due to some other reason.



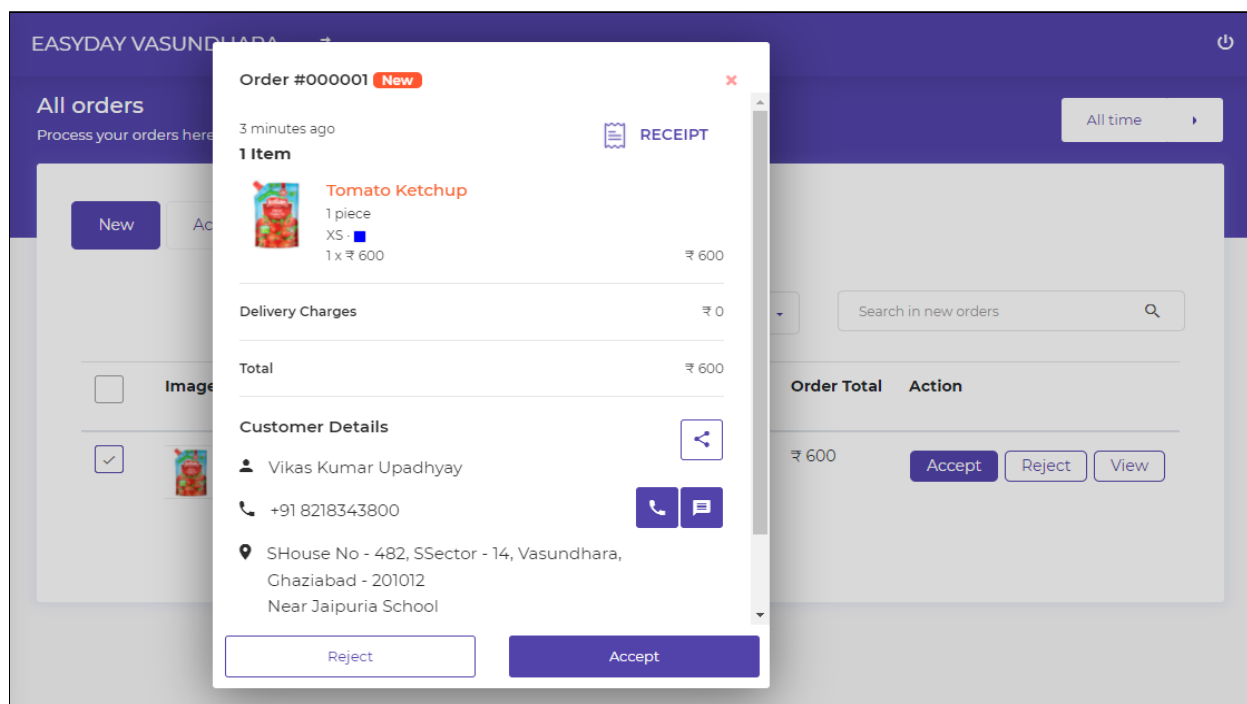
**View Button** - Order details can be seen.

**Receipt** - Seller can download the order receipt.

**Share** - Seller can share customer details with delivery boy directly.

**Call** - Seller can make a call to the buyer.

**SMS** - Seller can send SMS to buyer.



## Accepted Tab

EASYDAY VASUNDHARA

All orders  
Process your orders here

All time

New Accepted Dispatched Delivered All

10 per page Search in accepted orders

<input type="checkbox"/>	Image	Order Details	Item(s)	Order Total	Action
<input type="checkbox"/>		Accepted Vikas Kumar Upadhyay <b>Cash on delivery</b> SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012	1 Item(s)	₹ 600	Dispatch Cancel View

**Dispatch** - Once this tab is selected, then Seller can select a normal dispatch.

**Dispatch via Delhivery** - Seller can dispatch order items using **Delhivery services**. If he is making delivery via delhivery then he needs to select a pickup location.

EASYDAY VASUNDHARA

All orders  
Process your orders here

All time

New Accepted Dispatched Delivered All

10 per page Search in accepted orders

<input type="checkbox"/>	Image	Order Details	Item(s)	Order Total	Action
<input checked="" type="checkbox"/>		Accepted Vikas Kumar Upadhyay <b>Cash on delivery</b> SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012	1 Item(s)	₹ 999	Dispatch Cancel View

Choose Delhivery Pickup Location

Easyday Vasundjara

Please select the delivery pickup loaction If you want to dispatch orders via Delhivery

Dispatch Dispatch via Delhivery

EASYDAY VASUNDHARA

All orders  
Process your orders here

Order Dispatched ✕

The order has been dispatched and notified to the customer. The order has been moved to dispatched tab.

Ok

10 per page

Search in dispatched orders

<input type="checkbox"/>	Image	Order Details	Item(s)	Order Total	Action
<input type="checkbox"/>		<p>Dispatched</p> <p>Vikas Kumar Upadhyay <b>Cash on delivery</b></p> <p>SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012</p>	1 Item(s)	₹ 600	<p>Mark as Delivered</p> <p>Cancel</p> <p>View</p>

## Dispatched Tab

EASYDAY VASUNDHARA

All orders  
Process your orders here

All time

New Accepted **Dispatched** Delivered All

10 per page

Search in dispatched orders

<input type="checkbox"/>	Image	Order Details	Item(s)	Order Total	Action
<input type="checkbox"/>		<p>Dispatched</p> <p>Vikas Kumar Upadhyay <b>Cash on delivery</b></p> <p>SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012</p>	1 Item(s)	₹ 600	<p>Mark as Delivered</p> <p>Cancel</p> <p>View</p>

**Mark as Delivered** - Seller can mark order(s) as delivered. Order will be moved to the Delivered tab.

EASYDAY VASUNDHARA

All orders  
Process your orders here

Order Delivered ✕

The order has been delivered and notified to the customer. The order has been moved to delivered tab.

Ok

All time

10 per page

Search in delivered orders

Image	Order Details	Item(s)	Order Total	Action
	<p>Delivered</p> <p>Vikas Kumar Upadhyay <b>Cash on delivery</b></p> <p>SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012</p>	1 Item(s)	₹ 600	<a href="#">View</a>

## Delivered Tab

Here the order list will be displayed which has been delivered.

EASYDAY VASUNDHARA

All orders  
Process your orders here

All time

New Accepted Dispatched **Delivered** All

10 per page

Search in delivered orders

Image	Order Details	Item(s)	Order Total	Action
	<p>Delivered</p> <p>Vikas Kumar Upadhyay <b>Cash on delivery</b></p> <p>SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012</p>	1 Item(s)	₹ 600	<a href="#">View</a>

**View** - Seller can view order details as mentioned above.

## All Tab

Seller can view the status of all the orders either they are New or Accepted or Dispatched or Delivered.

EASYDAY VASUNDHARA

All orders  
Process your orders here

10 per page

Search in all orders

Image	Order Details	Item(s)	Order Total	Action
	<p>Delivered</p> <p>Vikas Kumar Upadhyay <b>Cash on delivery</b></p> <p>SHouse No - 482, SSector - 14, Vasundhara Near Jaipuria School Ghaziabad - 201012</p>	1 Item(s)	₹ 600	<a href="#">View</a>

## Filter

Seller can also apply filters to see specified orders as seen in Screenshot.

EASYDAY VASUNDHARA

All orders  
Process your orders here

10 per page

Search in all orders

Search in new orders

Order Total

Action

Show orders from

Last 24 hours

Last 2 days

Last 7 days

Last 1 month

All time

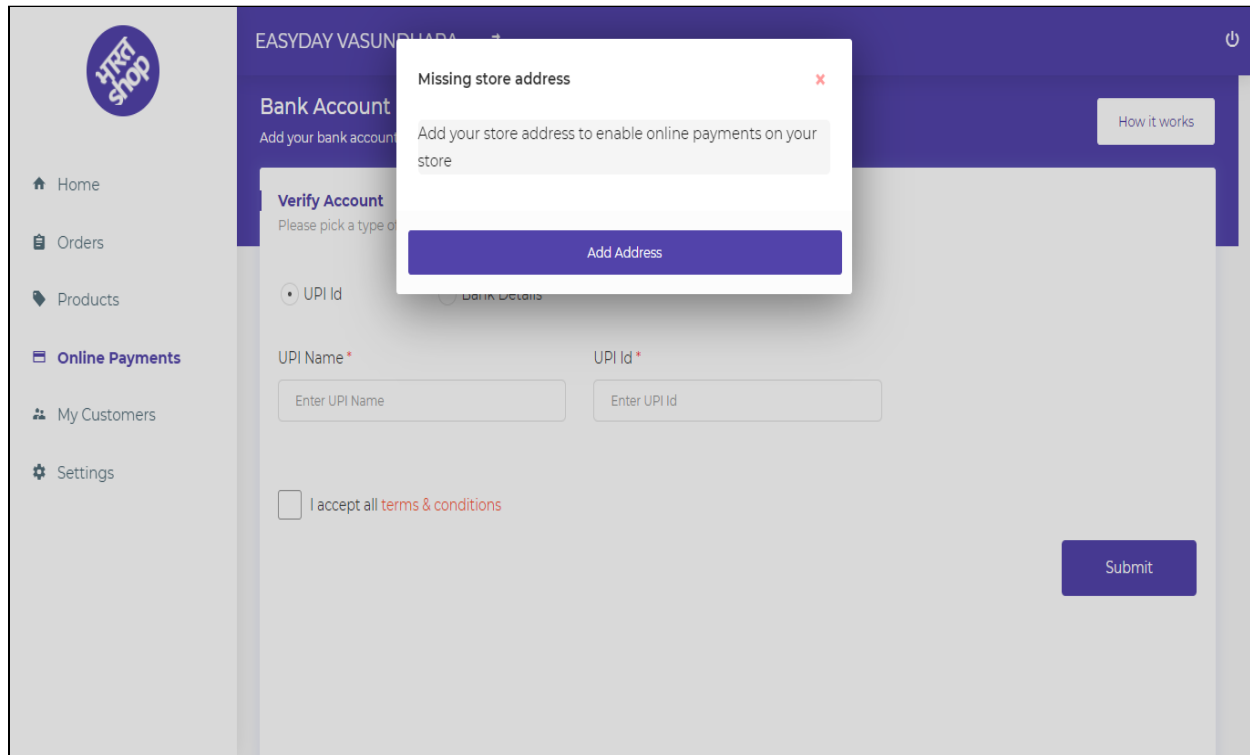
Start Date

End Date

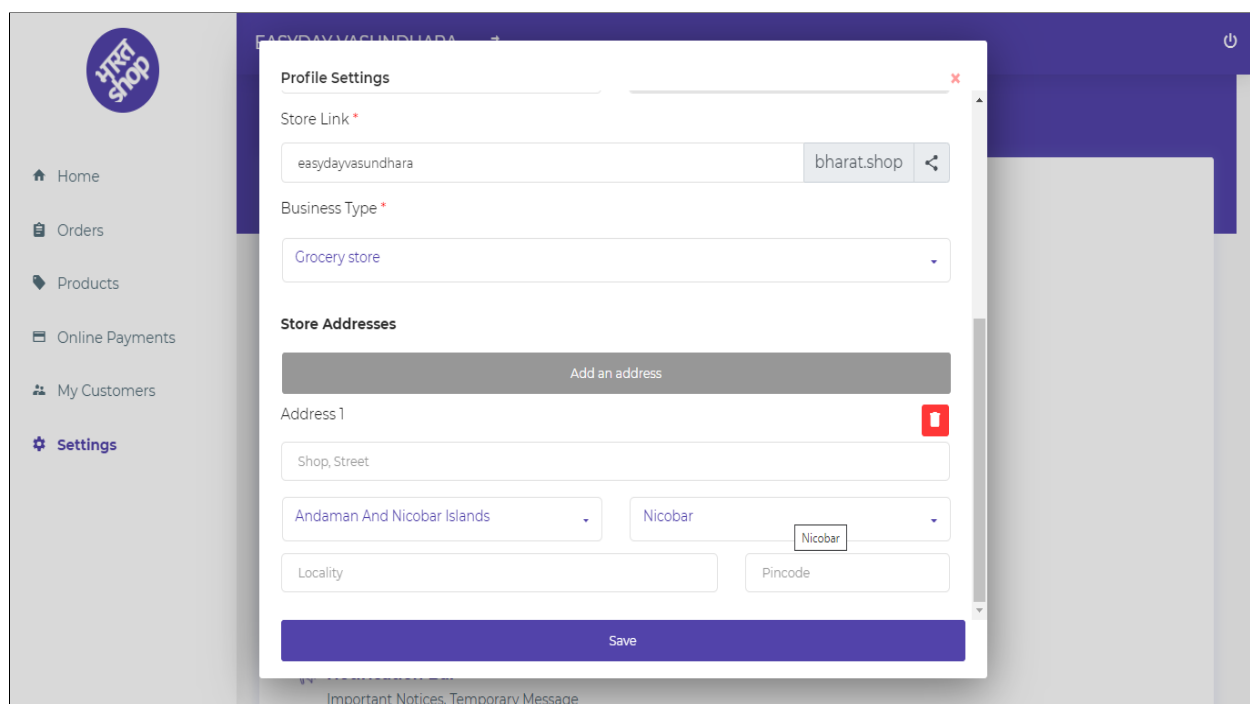
Continue

## Adding up online payment

In this section first you need to add a **Store Address** to enable payments on your store. Then you can receive Payments by Adding **UPI ID** or through adding your **Bank details**.



### Store address



## Add UPI ID

EASYDAY VASUNDHARA

### Bank Account

Add your bank account to start accepting online payments

[How it works](#)

#### Verify Account

Please pick a type of your account below

UPI Id  Bank Details

UPI Name \*

UPI Id \*

I accept all [terms & conditions](#)

## Bank account details

EASYDAY VASUNDHARA

### Bank Account

Add your bank account to start accepting online payments

[How it works](#)

#### Verify Account

Please pick a type of your account below

UPI Id  Bank Details

Account Holder Name \*

Account Number \*

IFSC Code \*

I accept all [terms & conditions](#)

## Online payment details

**Payment Profile** - Seller can view/edit his added UPI or Account Details.

**Default Payment Method** - Seller can select default payment method - Cash on delivery/Online Payments/Both options.

**Amount on hold** - Amount for which payout has not been processed.

**Total Received** - Total amount seller receives from buyer.

**Payment Gateway Charges** - Amount which has been charged for using payment gateway services.

**Total Paid Out** - Total amount received by the seller after deduction of Payment gateway charges and Payout charges.

**Payout Charges** - Total amount charged by payment gateway service provider to make payout.

**On Hold** - All orders for which online payment has been made but payout is pending.

**Payouts** - List of all orders for which payout has been completed.

**Refunds** - List of all rejected/cancelled orders for which refund has been made.

**Activities** - List of all activities for orders for which payment mode is online.

**Note** - Payments will be released atleast 192 hrs after delivery and when total pending order amount > INR 500 or min (order delivery date) for pending payments orders is > 30 days.



## Bank Account

Manage your bank account for online payments

Payment Profile

UPI >

Default Payment Method

Both Options >

### Payment Overview

Amount on Hold

₹ 0

Note: Payments will be released atleast 192 hrs after delivery and when total pending order amount > INR 500 or min (order delivery date) for pending payments orders is > 30 days.

All time

Total Received

₹ 0

Total Paid Out

₹ 0

Payment Gateway Charges

₹ 0

Payout Charges

₹ 0

On hold

Payouts

Refunds

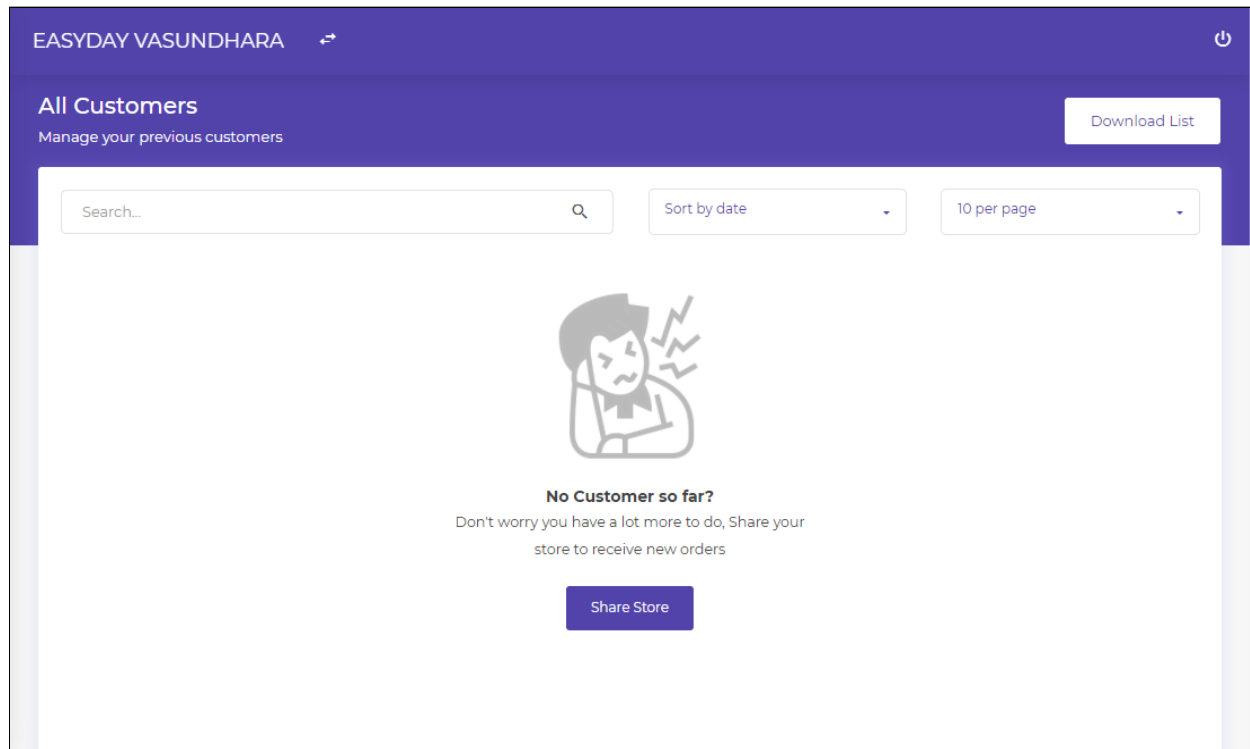
Activity

Please make sure to mark your order as delivered for it to be eligible for payouts.

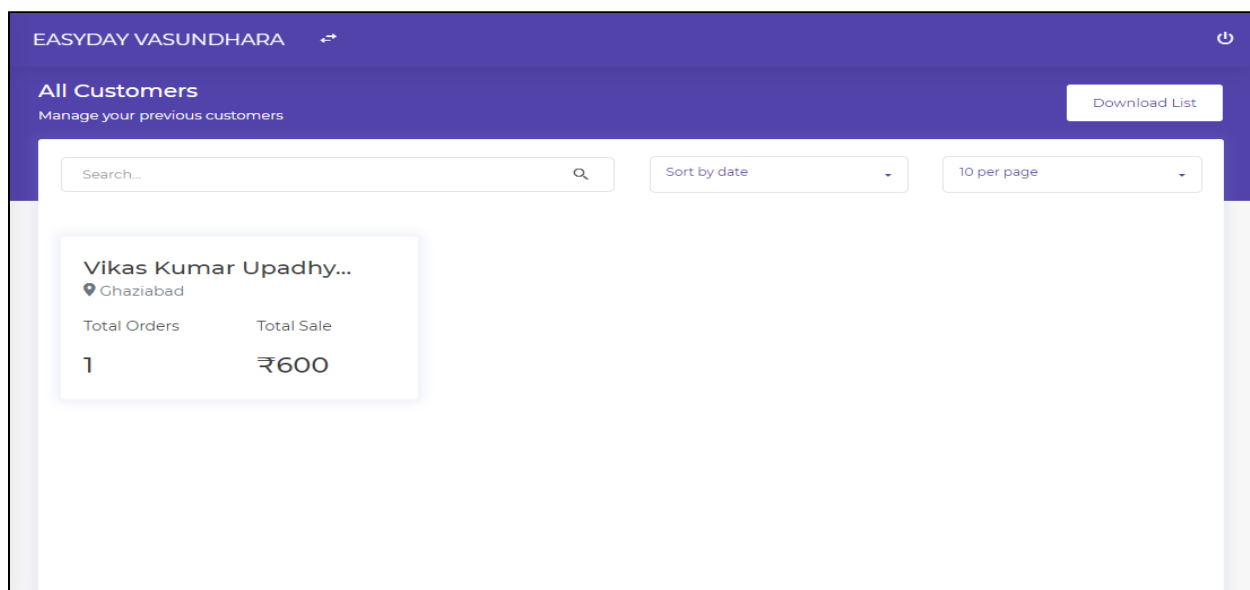
For more details about online payments please [click here](#)

## View customer details

In this section (Left menu - My Customers) you can **Search** the list of customers who have purchased from your store, **sorting** can be done by **total amount and by date** also, list can be displayed upto **100 pages** and can be **downloaded** too.



Seller can download details of customers in excel format by clicking on the Download List button.



# Customizing your store

## SETTINGS

- [Profile](#)
- [Custom Domain](#)
- [Homepage Look](#)
- [Delivery Settings](#)
- [Delivery Timings and Charges](#)
- [Notification Bar](#)
- [Go Online/ Offline](#)
- [Store Timings](#)
- [How to Use Bharat.Shop](#)
- [Email Bharat.Shop](#)

EASYDAY VASUNDHARA

### Settings

Manage your store here

**Business Settings**  
All about your business profile

- Profile** >  
Logo, Info, Address
- Custom Domain** >  
Add, Buy
- Homepage Look** >  
Cover Photo, Headlines
- Delivery Settings** >  
Set up your Delhivery account
- Delivery Timings & Charges** >  
Charges, Time
- Notification Bar** >  
Important Notices, Temporary Message

**Go Online/Offline** Online   
Store online/offline

**How to use Bharat.Shop** >  
Video tutorials for using bharat.shop

**More**  
Some general settings

- Email Bharat.Shop** >  
Send your queries/feedback to support@bharat.shop

11D7a52vQ0dIQ

## Profile

In this section Profile Logo,Info,Business Name, Store Link and Address can be added/edited.

**Profile Settings**

Your business logo will appear to your customers on your web-site along with store name

**Information**

Business Name \*  Mobile Number \*

Store Link \*

Business Type \*

Important Notices, Temporary Message

Business Type \*

**Store Addresses**

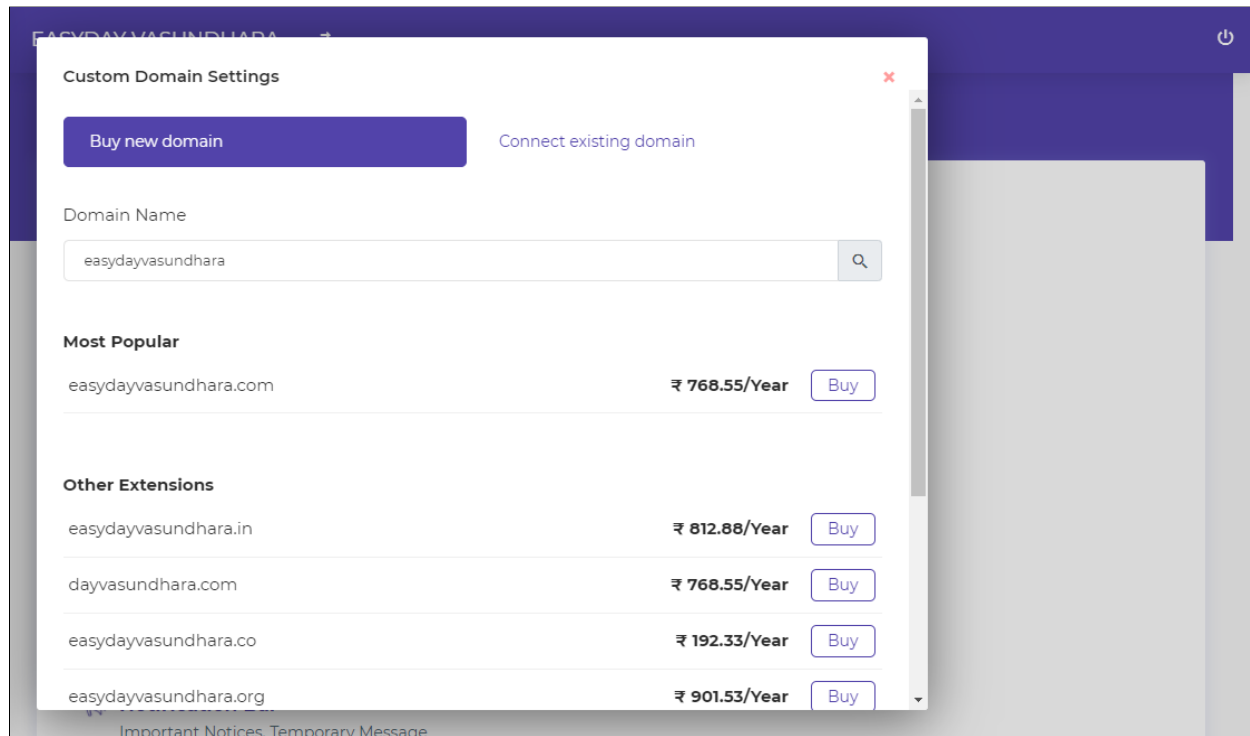
Address 1

Important Notices, Temporary Message

## Custom Domain

In this section, you can buy a New Domain or Can connect to an Existing Domain.

**Buy new domain** - Seller can buy a new domain after clicking on Buy button seller will be redirected to payment gateway.



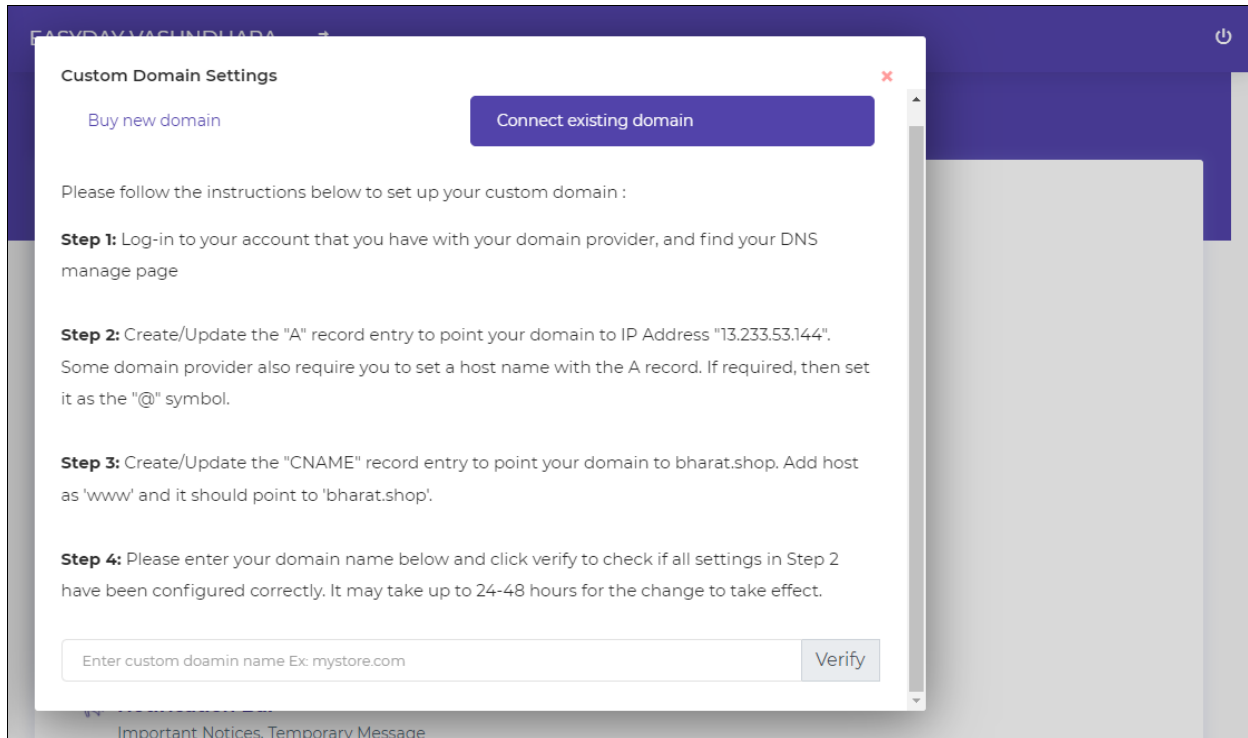
**Connect existing domain** - Please follow the instructions below to set up your custom domain :

**Step 1:** Log-in to your account that you have with your domain provider, and find your DNS manage page.

**Step 2:** Create/Update the "A" record entry to point your domain to IP Address "13.233.53.144". Some domain providers also require you to set a host name with the A record. If required, then set it as the "@" symbol.

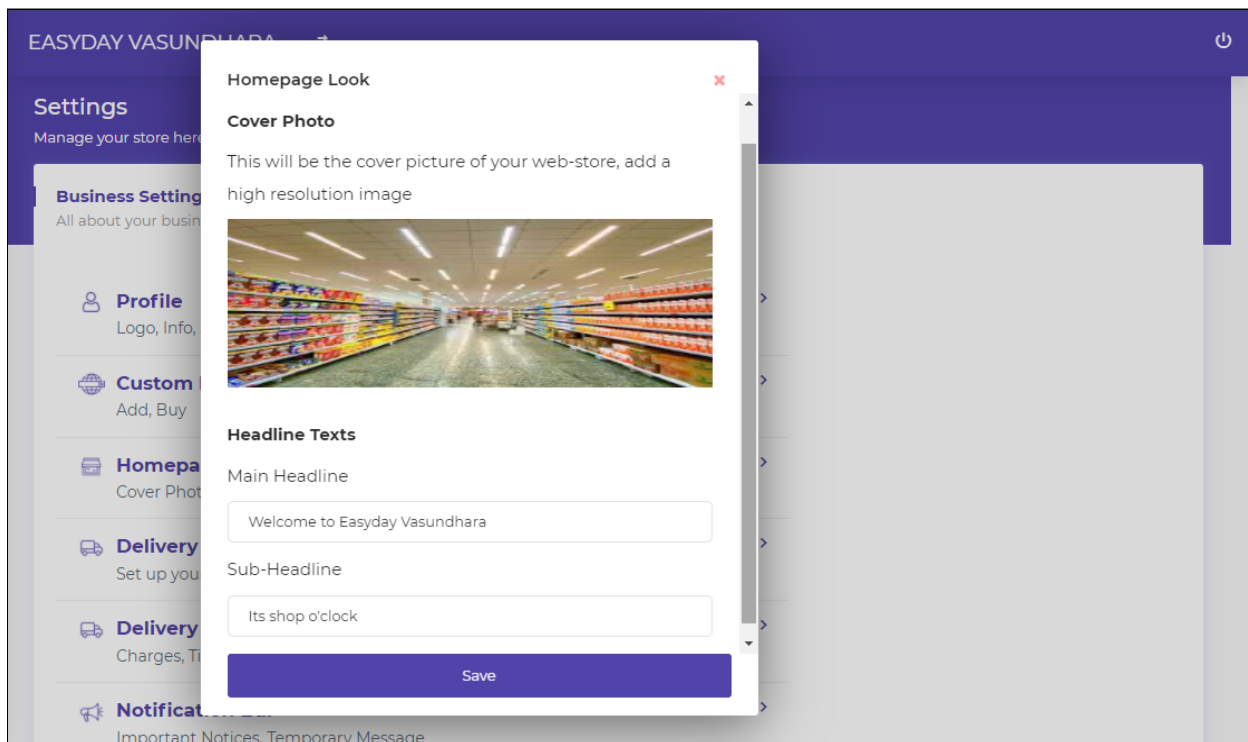
**Step 3:** Create/Update the "CNAME" record entry to point your domain to [bharat.shop](http://bharat.shop). Add host as 'www' and it should point to 'bharat.shop'.

**Step 4:** Please enter your domain name below and click verify to check if all settings in Step 2 have been configured correctly. It may take up to 24-48 hours for the change to take effect.



## Homepage Look

In this section, Cover Photo and Headlines (Main and Sub) can be added as per the requirements of the seller.



## Delivery Settings

In this section, **Delhivery Account** needs to be set up,

Delhivery is one of the leading providers of delivery services across India. Please follow the below steps to create an account with Delhivery and link the same with Bharat.Shop.

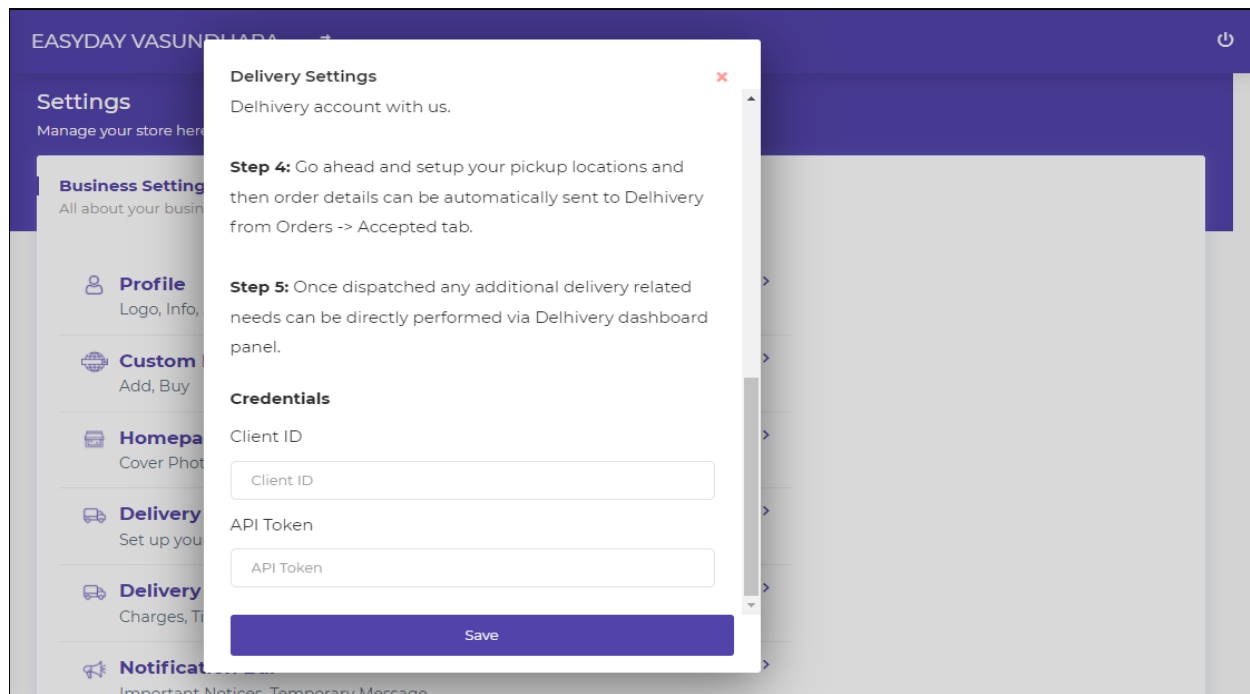
Step 1: Navigate to <https://www.delhivery.com/> and create an account by providing all required details about your business.

Step 2: Once registered, you will receive a welcome email with details of Delhivery support team members. Please get in touch with them to request API access. The team should provide you with a Client ID and API Token. Delhivery prepaid accounts need to be adequately topped up based on your usage and need to avail their services. If you plan to use COD (Cash on Delivery) with Delhivery, you need to activate the same via Delhivery account.

Step 3: Please add Delhivery API credentials in the below form and hit Save. You have now successfully linked your Delhivery account with us.

Step 4: Go ahead and set up your pickup locations and then order details can be automatically sent to Delhivery from Orders -> Accepted tab.

Step 5: Once dispatched any additional delivery related needs can be directly performed via Delhivery dashboard panel.



The screenshot shows the 'Settings' page of the Bharat.Shop application. A modal window titled 'Delivery Settings' is open, displaying the following content:

**Delivery Settings**  
Delhivery account with us.

**Step 4:** Go ahead and setup your pickup locations and then order details can be automatically sent to Delhivery from Orders -> Accepted tab.

**Step 5:** Once dispatched any additional delivery related needs can be directly performed via Delhivery dashboard panel.

**Credentials**

Client ID

API Token

**Save**

The background shows the 'Settings' page with a sidebar menu containing options like Business Setting, Profile, Custom, Homepa, Delivery, and Notificat.

## Delivery Timings and Charges

In this section, Delivery Time, Charges and Terms & Conditions are mentioned.

**Delivery Timings & Charges**

**Delivery Time**

Select

min to max

**Delivery Charges**

Add the amount you charge for delivering an order

0

Offer free delivery on orders above a certain amount

**Terms & Conditions**

Write here

Save

## Notification Bar

In this section, custom messages can be added to display important information on the top of your web store.

**Notification Settings**

**Message**

This will appear at the top of your web-store. Use this to convey important messages

Write here

**Message Visibility**

Show message

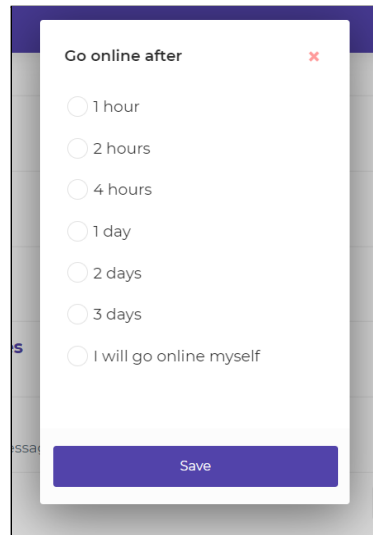
Visible for Always

Save



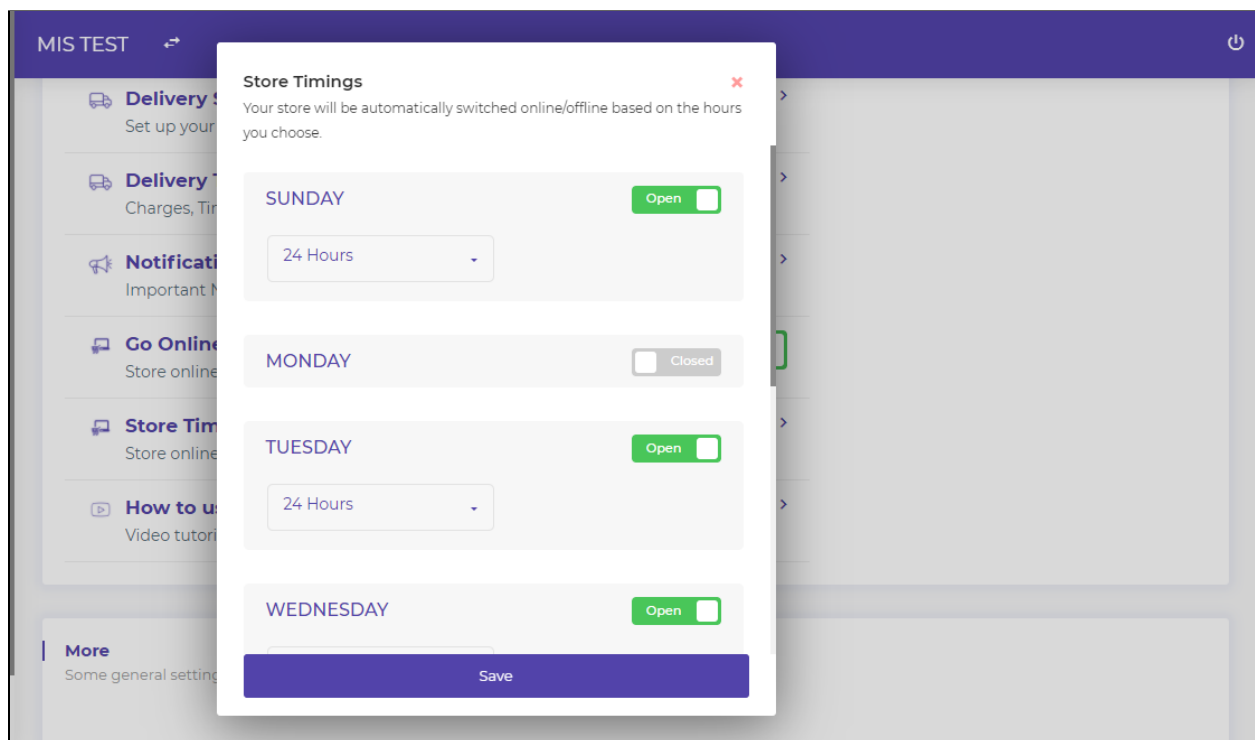
## Go Online/Offline

In this section, store updates about Online/ Offline can be displayed, for eg if the seller wants the store to be OFF for certain duration it can be selected as mentioned in screenshot.



## Store Timings

Sellers can set up store timings from here. He can make it on/off for a day too.



### **How to use Bharat.Shop**

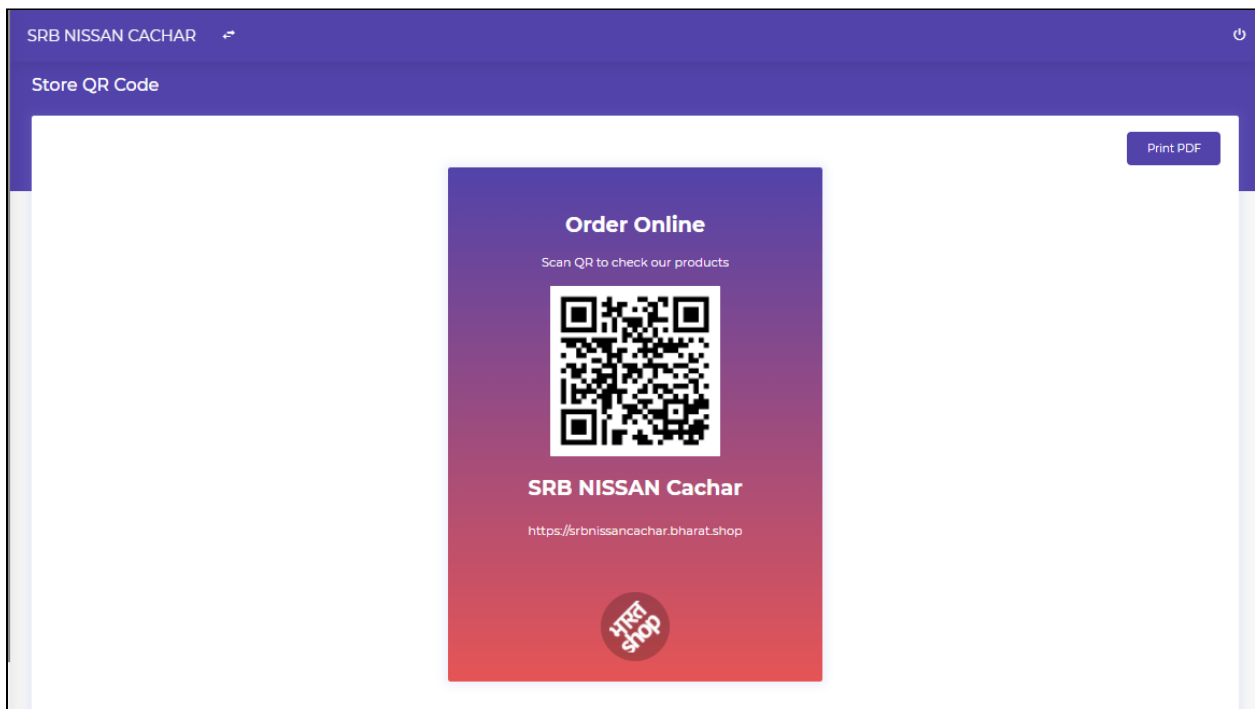
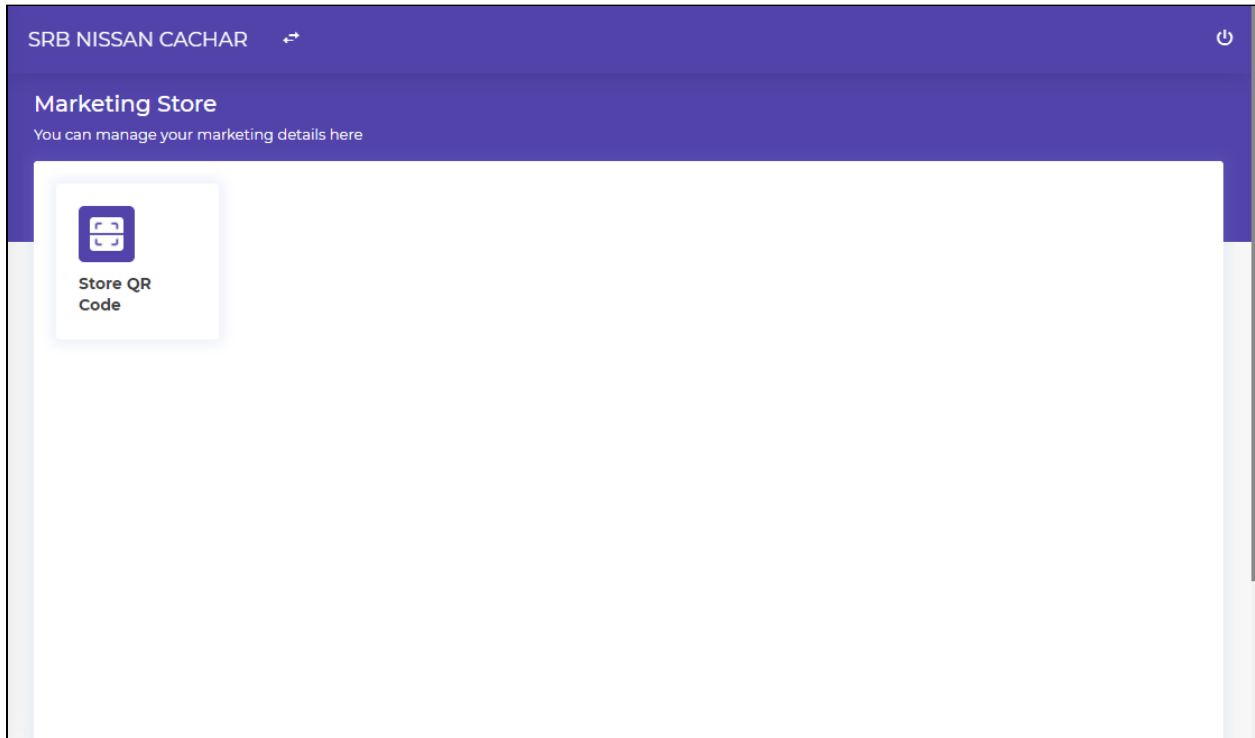
In this section, sellers will be redirected to a youtube video where every step to launch a store on the android mobile app of Bharat.shop is explained in a simple and brief manner.

### **Email Bharat.Shop**

In this section, seller can get in touch with the support team by sending any queries/feedback to **support@bharat.shop**

## Marketing your store

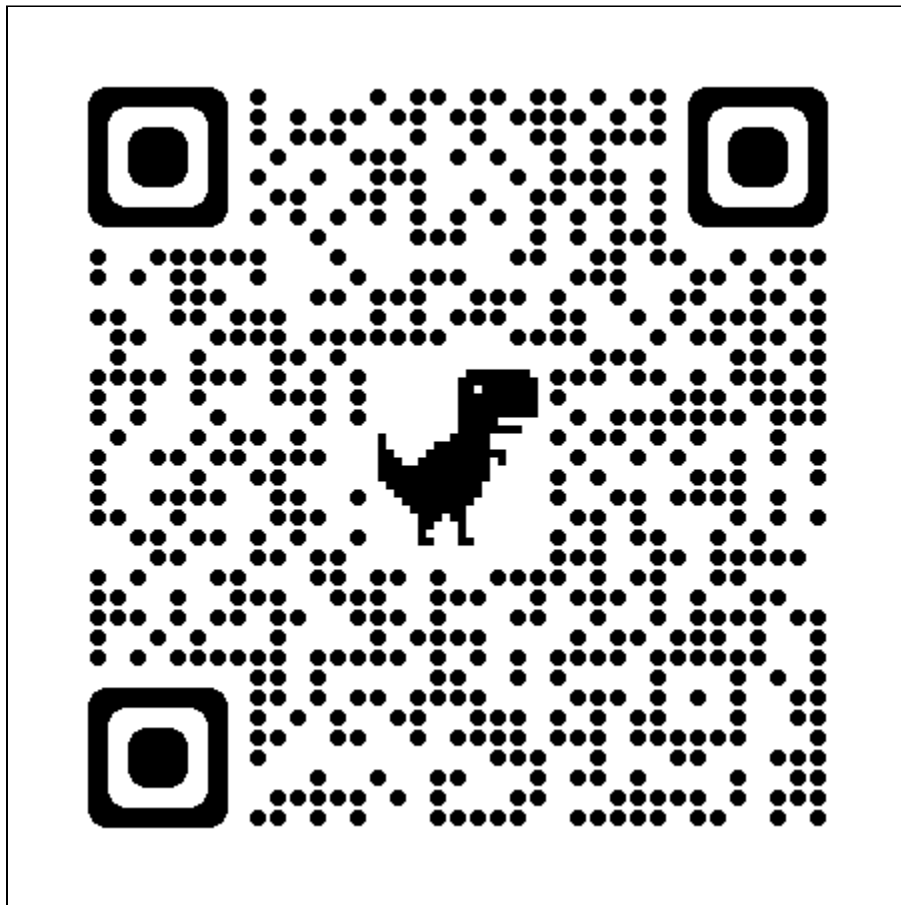
Sellers can generate Store QR code from here which can be shared with targeted audiences. He can also download QR code as a pdf file.



## Reference

[Bharat.Shop](https://Bharat.Shop)

Scan QR Code



## Frequently asked questions

**Q:** What happens if the seller doesn't receive OTP?

**A:** Seller can click on the Resend OTP button to get a new OTP.

**Q:** How can seller share store URL?

**A:** Seller can share store URL by clicking on Share Now/Copy button (Home/Settings -> Profile).

**Q:** Is there any option from where the seller can highlight his premium products?

**A:** Yes, Seller can mark products as featured products. That will be highlighted in the store under the Featured Products section.

**Q:** Can seller add/edit bulk products?

**A:** Yes. seller can add/edit bulk products from web app ( <https://web.bharat.shop> ).

**Q:** After how much time the seller will get the money in his account?

**A:** It will take 7-8 working days once the order is marked as delivered.

**Q:** If the order is cancelled/rejected then after how much time the buyer will get money back?

**A:** Once the order is rejected/cancelled then after 4-5 days the buyer will get his money refund.

**Q:** If a product is marked as SOLD OUT/OUT OF STOCK then how can a seller make it IN STOCK?

**A:** Seller can go to the edit product from product list and then he can change product stock status to IN STOCK/BASED ON INVENTORY (Seller can change stock manually) as per his requirement.

**Q:** What are different options available for marketing features?

**A:** Seller can create QR code/Discount coupons for his store which can be shared with buyers. He can also create Business Cards/Promo Banners/Whatsapp Stories and Editable Banners.

**Q:** Can sellers create catalogs?

**A:** Yes, sellers can create different catalogs for category and individual products.

**Q:** If a seller has to make his store offline?

**A:** Sellers can change settings from online to offline with the time slot to which the seller wants to make the store offline. Once the store is offline then the seller can access the <https://web.bharat.shop> app but the buyer can't make any order on the store.

**Q:** How can seller customize store timings?

**A:** Seller can go to Settings -> Store Timings. From there he can change the store timings.

**Q:** Which languages are supported by the Bharat Shop?

**A:** English and Hindi are the languages which are supported by Bharat Shop. Seller can go to Settings -> Language to change the language.

**Q:** Which delivery services are supported by Bharat Shop?

**A:** Right now only delhivery (<https://www.delhivery.com/>) services are available for Bharat Shop. Sellers can add Delhivery details (Settings -> Delivery Settings) to get the delhivery services. Seller should have Client ID and API Token to access Delhivery services.

**Q:** Can the seller change the store URL?

**A:** Yes, Users can change store URL (Settings -> Profile). If the seller wants to set up a new store URL then he can do it through Settings -> Custom Domain. There he can buy a new domain or he can set up an existing domain which the seller purchased earlier.

**Q:** How can a seller see his customer details/order history?

**A:** Seller can go to the My Customers tab from the left menu where he can view all customer details and order history by clicking on the customer details card.